FICCI
2023
HEALTHCARE EXCELLENCE AWARDS

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# 15 TH HEALTHCARE EXCELLENCE AWARDS 2023

INSPIRE • CHANGE • TOGETHER

26 OCTOBER

## AWARDS OBJECTIVE

To felicitate individuals and organizations that have demonstrated exceptional work:

- Operational excellence
- Innovated for the betterment of the healthcare industry
- Increased efficiency
- Improved performance of healthcare delivery at large

## FICCI HEALTHCARE EXCELLENCE AWARDS 2023

**General Awards**
To recognize excellence in healthcare sector

**Special Awards**
Jury based awards to recognize contribution of individuals in healthcare sector

## APPLICATION PROCESS

- The application forms are available at www.ficcihealthawards.com
- Forms should be filled in English only
- All the fields are compulsory to be filled. Please fill (NA/na) in the fields which are not applicable. Incomplete forms or forms with incomplete sections may not be considered
- A participating organisation can send multiple entries in more than one eligible category, provided it is for a separate initiative/product/service. Each initiative/product/service would need to fill a separate online application form for each category. One form cannot be used for multiple initiative/product/service
- If multiple partners apply for the same initiative/product/service, then they should agree amongst themselves who would be the rightful owner of the initiative/product/service. The Award's management or any of its partners will not be involved in deciding the same
- A declaration is to be submitted if a third party is applying on behalf of an organization
- The Jury has the right to reclassify application forms from one category to another or reject an application form, at its discretion. This is not contestable in any manner
- It is highly recommended to provide all monetary figures in INR Crore
- Please maintain one copy of the completed form with you for your records
- Please submit up to 5 supporting documents along with the application form online. Supporting documents should be in the following formats only– pdf/jpeg. Size of each document cannot exceed 2 MB
- A declaration on company letterhead signed by an authorised signatory attesting to the authenticity of the data provided in the application for is mandatory for all entries
- Incorporation certificate is a mandatory document for all entries. In case a participant fails to submit the proof of incorporation certificate of the participating entity and start date of initiative on organization's letter head, they may be disqualified from participation
- Last date for receiving completed application forms online is 7th July 2023 till 1800 hrs
- If you have any queries, please contact us at +91 8929955095, +91 9871064408 or write to us at healthawards@ficci.com

## SELECTION PROCESS

- All eligible entries will be screened by an interim Jury panel
- The Jury will have the sole right and discretion to reject entries that in their view do not meet the basic specified criteria
- Based on the evaluation framework agreed with the Jury, interim Jury will scrutinize all eligible applications received and short-list entries for online/ field visit verification
- Online verification/ Field visits to the finalists will be conducted by an independent agency nominated by FICCI to validate the authenticity of the information provided in application form/ questionnaire
- Post verification, qualified finalists will be contacted and provided with the presentation format in which they would be required to submit/present their case study
- The Award ceremony will be held in physical format at New Delhi. In case of any change in event format, the participants will be informed accordingly. The cost of travel incurred by participants, if any, would need to be borne by the participants themselves
- Award will be given only to the winners of each category during the Awards ceremony on 26th October, 2023
- There will be 1 winner in each award category, as mentioned in the category section. However, the final decision will be at the discretion of the Jury
- Jury's decision on all matters relating to these Awards would be final and binding on all participants, and non-contestable. In case the Jury does not come to a consensus on a particular category, the Jury may not award that category and proceed as it otherwise deems suitable

## ELIGIBILITY CRITERIA

**1**
- Organizations that have a registered presence and operations in India can apply and participate in the Awards by filling the online application form pertaining to the relevant category

**2**
- There are no minimum years of operations applicable for organizations participating, however the Certificate of Incorporation is a mandatory document to be submitted

**3**
- The initiative/ project should have been launched in the period April 01, 2021 to March 31, 2023 with impact demonstrated and results showcased by initiative/ projec in the period April 01, 2022 to March 31, 2023

## EVALUATION PARAMETER

**40%**

**Impact**
created by the initiative/ project on various stakeholders (such as customers, competitors etc.)

**30%**

**Initiative/ project**
implemented for patients & other stakeholders in the sector

**30%**

**Sustainability/ Scalability**
how will the initiative/ project be taken ahead in the future

# AWARD CATEGORIES (GENERAL AWARD)

### EXCELLENCE IN PATIENT SAFETY & CARE

To recognize innovative solutions and new initiatives including tools & devices, for improving overall patient care and safety while preventing and reducing risks of injury, infections, errors, delays and harm that occurs to patients during the provision of healthcare

| Who Can Apply | Number of Winners (4) |
|---|---|
| • Private Hospitals<br>• Public Hospitals<br>• Other healthcare service providers<br>• Start-ups** | One winner each in:<br>• Private Hospitals<br>• Public Hospitals<br>• Other healthcare service providers*<br>• Start-ups** |

### EXCELLENCE IN PATIENT SERVICE DELIVERY

To recognize healthcare organizations which have implemented unique and innovative solutions for Upgrading / improving facilities in line with the latest developments whilst maintaining or reducing the costs involved to improve overall service delivery. These could include initiatives to improve healthcare facilities, preventive health care solutions, better medical facilities, telemedicine, remote care, doorstep care, capacity building, lowering costs, patient transport and more structured processes to enhance and improve service delivery benchmarks

| Who Can Apply | Number of Winners (4) |
|---|---|
| • Private Hospitals<br>• Public Hospitals<br>• Other healthcare service providers*<br>• Start-ups** | One winner each in:<br>• Private Hospitals<br>• Public Hospitals<br>• Other healthcare service providers*<br>• Start-ups** |

### EXCELLENCE IN COMMUNITY ENGAGEMENT

To recognize social initiatives that have resulted in the upliftment of healthcare status in India. The initiative should be well defined, measurable, scalable and having wider impact on the preventive /therapeutic and outcome-based healthcare scenario. This can include environment, hygiene, bio waste related measures too.

| Who Can Apply | Number of Winners (2) |
|---|---|
| • For- profit organisations (Hospitals, MedTech/Device companies/ Other Healthcare Service Providers*)<br>• NGOs & Not-for-profit organizations | One winner each in:<br>• For- profit organisations (Hospitals, MedTech/Device companies/ Other Healthcare Service Providers*)<br>• NGOs & Not-for-profit organizations |

### DIGITAL TRANSFORMATION INITIATIVE OF THE YEAR

To recognize disruptive digital initiatives that have led to transformation in healthcare delivery and is driving significant improvement and capacity building in the healthcare industry. These could include advanced tech solutions implemented to improve staff experience, drive efficiency in operations, enhance patient care & outcomes, lower costs, record keeping and allow better & faster diagnosis.

| Who Can Apply | Number of Winners (3) |
|---|---|
| • Medical Technology and Device companies/ Software developers including mobile apps<br>• Hospitals/ Other healthcare service providers*<br>• Start-ups** | One winner each in:<br>• Medical Technology and Device companies/ Software developers including mobile apps<br>• Hospitals/ Other healthcare service providers*<br>• Start-ups** |

### TRAINING & SKILL DEVELOPMENT INITIATIVE OF THE YEAR

To recognise the excellence and innovative strategies for healthcare skilling and training over & above their regulatory requirements, that have led to a significant increase in numbers as well as quality and relevance of healthcare professionals including nursing efficiency

| Who Can Apply | Number of Winners (2) |
|---|---|
| • Medical institutes/colleges<br>• Hospitals/ Health technology companies/ Other healthcare service providers* | One winner each in:<br>• Medical institutes/colleges<br>• Hospitals/ Health technology companies/ Other healthcare service providers* |

**\*Other Healthcare Service Providers** - Diagnostic Centre, Primary Health Centre, Ambulatory Services, Med-Tech companies, New-age models, Home Healthcare Services etc.

**\*\*Start-ups** - Hospitals, Med-Tech companies, Diagnostic Centre, Ambulatory Services etc. (a new facility/product/centre etc started by an existing hospital chain/healthcare provider will not be considered as a start-up)
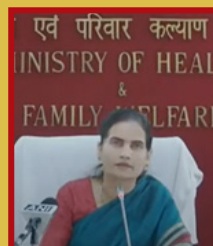
## APPLICATION FEES

| Sector | Fee (per application) |
|---|---|
| Private Sector | 15,000/- + 18% GST |
| Public Sector (Govt.)/ NGO/ Trust | 7, 500/- + 18% GST |
| Start-Ups | 5,000/- + 18% GST |

*10% Discount on overall amount in case of three or more applications
**Fee once submitted is non-refundable

## GLIMPSES FROM THE PAST

# FICCI

Established 90 years ago, FICCI is the largest and oldest apex business organization in India. Its history is closely interwoven with India's struggle for independence, its industrialization, and its emergence as one of the most rapidly growing global economies.

A non-government, not-for-profit organization, FICCI is the voice of India's business and industry. From influencing policy to encouraging debate, engaging with policy makers and civil society, FICCI articulates the views and concerns of industry, reaching out to over 2,50,000 companies. FICCI serves its members from large (domestic and global companies) and MSME sectors as well as the public sector, drawing its strength from diverse regional chambers of commerce and industry.

The Chamber with its presence in 14 states and 10 countries provides a platform for networking and consensus-building within and across sectors and is the first port of call for Indian industry, policy makers and the international business community.

## For further details, please contact

| **Sarita Chandra** | **Shilpa Sharma** | **Aayushi Panwar** |
|---|---|---|
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✉ healthawards@ficci.com

### To Apply, please visit

# www.ficcihealthawards.com

Last Date to Apply: 7th July 2023

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