

FICCI Healthcare Excellence Awards 2023

Categories – General Awards

S.N O	Category	Definition	Who Can Apply	Winners
1.	Excellence in Patient Safety & Care	To recognize innovative solutions and new initiatives including tools & devices, for improving overall patient care and safety while preventing and reducing risks of injury, infections, errors, delays and harm that occurs to patients during the provision of healthcare	Open to: 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups	4 Winners. One winner each in – 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups
2.	Excellence in Patient Service delivery	To recognize healthcare organizations which have implemented unique and innovative solutions for Upgrading / improving facilities in line with the latest developments whilst maintaining or reducing the costs involved to improve overall service delivery. These could include initiatives to improve healthcare facilities, preventive health care solutions, better medical facilities, telemedicine, remote care, doorstep care, capacity building, lowering costs, patient transport and more structured processes to enhance and improve service delivery benchmarks	Open to: 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups	4 Winners. One winner each in - 1. Private Hospitals 2. Public Hospitals 3. Other healthcare service providers* 4. Start-ups
3.	Excellence in Community Engagement	To recognize social initiatives that have resulted in the upliftment of healthcare status in India. The initiative should be well defined, measurable, scalable and having wider impact on the preventive /therapeutic and outcome-based healthcare scenario. This can include environment, hygiene, bio waste related measures too.	Open to: 1. For- profit organisations (Hospitals, MedTech/Device companies/ Other Healthcare Service Providers*) 2. NGOs & Not-for-profit organizations	2 Winners. One winner each in - 1. For- profit organisations (Hospitals/ MedTech/Device companies/ Other Healthcare Service Providers*) 2. NGOs & Not-for-profit organizations

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4.	Digital Transformation initiative of the year	To recognize disruptive digital initiatives that have led to transformation in healthcare delivery and is driving significant improvement and capacity building in the healthcare industry. These could include advanced tech solutions implemented to improve staff experience, drive efficiency in operations, enhance patient care & outcomes, lower costs, record keeping and allow better & faster diagnosis.	Open to: 1. Medical Technology and Device companies/ Software developers including mobile apps 2. Hospitals/ Other healthcare service providers* 3. Start-ups	3 Winners. One winner each in – 1. Medical Technology and Device companies/ Software developers including mobile apps 2. Hospitals/ Other healthcare service providers* 3. Start-ups
5.	Training & Skill development initiative of the Year	To recognise the excellence and innovative strategies for healthcare skilling and training over & above their regulatory requirements, that have led to a significant increase in numbers as well as quality and relevance of healthcare professionals including nursing efficiency	Open to: 1. Medical institutes/colleges 2. Hospitals/ Health technology companies/ Other healthcare service providers*	2 Winners. One winner each in – 1. Medical institutes/colleges 2. Hospitals/ Health technology companies/ Other healthcare service providers*

***Other Healthcare Service Providers** - Diagnostic Centre, Primary Health Centre, Ambulatory Services, Med-Tech companies, New-age models, Home Healthcare Services etc.

****Start-ups** - Hospitals, Med-Tech companies, Diagnostic Centre, Ambulatory Services etc. (a new facility/product/centre etc started by an existing hospital chain/healthcare provider will not be considered as a start-up)